

For health service planners, program directors and clinical staff

## The key issues

## 1

# Improving patient access to Cardiac Rehabilitation

## Program Directors and clinical staff

- **Increase referral to CR through system change:**  
The CR Quality Improvement Payment (QIP) scheme is an example of a system change that aims to embed CR referral processes into everyday systems to improve efficiencies. Services can contribute to continuous improvement activities to CR referral processes by participating in the State-wide CR data collection program. For more information: [scciu@health.qld.gov.au](mailto:scciu@health.qld.gov.au).
- **Increase referral to CR with a routine discussion:**  
71% of patients will participate in CR if a health professional discusses it with them before they leave hospital<sup>3</sup>. Therefore, to increase patient referrals to cardiac rehabilitation, health professionals should use this example statement with their patients:

**“Cardiac rehabilitation is a recommended part of your clinical care. It is a valuable part of your recovery and helps you make the necessary changes to minimise having another heart event”.**

Available services can be found at:  
[heartfoundation.org.au/cardiac-services-directory](http://heartfoundation.org.au/cardiac-services-directory).

## Aboriginal and Torres Strait Islander peoples

All health services need to support participation in CR for Aboriginal and Torres Strait Islander peoples<sup>10</sup>. They are at higher risk of heart disease and repeat heart events, have specific cultural needs and participation in CR is much lower than non-Indigenous patients.

Hospital and community-based health services need to work together to expand the delivery of CR that is appropriate for Aboriginal and Torres Strait Islander peoples.

**Tips to increase referral and medication adherence can be found at:**

[heartfoundation.org.au/images/uploads/main/Cardiac\\_rehab\\_INF-082-P\\_6\\_factsheet.pdf](http://heartfoundation.org.au/images/uploads/main/Cardiac_rehab_INF-082-P_6_factsheet.pdf)

[heartfoundation.org.au/images/uploads/main/Adherence\\_to\\_medication\\_INF-083-P\\_7\\_factsheet.pdf](http://heartfoundation.org.au/images/uploads/main/Adherence_to_medication_INF-083-P_7_factsheet.pdf)

### State Government Policy framework Queensland

The Queensland Aboriginal and Torres Strait Islander cardiac health strategy 2014-2017 highlights the need for cardiac rehabilitation: [health.qld.gov.au/atsihealth/cardiac-care.asp](http://health.qld.gov.au/atsihealth/cardiac-care.asp)

## Health Service Planners

- Embed the CR referral QIP activities into your HHS service level agreements to uphold quality improvement activities to increase referral to CR as a key potential preventable hospitalisation strategy.
- Identify resources, skills and networks required to offer cardiac rehabilitation services to your patients.
- Ensure existing structured CR programs are aligned with recommended care. Use ACRA's Core Components of Care as a best practice guide. The components underpin effective cardiac rehabilitation services that deliver maximum benefits for participants<sup>11</sup>. [acra.net.au/acra-research-and-papers](http://acra.net.au/acra-research-and-papers)

### Human Resource Management

A cardiac rehabilitation service needs to have a formalised process to ensure team members have access to educational/training opportunities to maintain competency. This process should include access to opportunities for continual professional development.<sup>12</sup>

CR staff also need to be equipped with the latest evidence based patient resources to deliver optimal guideline care. Heart Education Assessment and Rehabilitation Toolkit (HEART) Online is a web-based resource developed for clinicians by clinicians—[heartonline.org.au](http://heartonline.org.au)

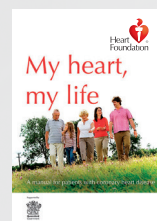
## Patient access to self-management tools

Patients need quality information and tools, such as the preferred resource, *My heart, my life* (MHML).

Health services can ensure that every patient receives these by securing funding through your Service. Private services can receive this resource by signing up to the MHML Support Program Trial. For advice on how your service can fund MHML, contact [qld@heartfoundation.org.au](mailto:qld@heartfoundation.org.au).

To order MHML, contact our Health Information Service on 1300 36 27 87.

To download MHML and the MHML app, visit:  
[heartfoundation.org.au/for-professionals/clinical-information/acute-coronary-syndromes](http://heartfoundation.org.au/for-professionals/clinical-information/acute-coronary-syndromes).



#### References

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